

## Summary

MCITP: Enterprise Administrator whose qualifications include a degree in Electro/Mechanical Design; MCITP: EA, 4 MCTS, MCSE and MCP 2.0, MCP 2.0; and detailed knowledge of the tools, technologies and industry best practices, along with the proven ability to acquire knowledge in an efficient manner as required. Highly motivated, self-starting individual with more than thirteen years of experience in network engineering and systems analysis. A team oriented player with an entrepreneurial spirit who looks for solutions "outside of the box", with a proven track record of taking charge in high stress, critical environments applying an exceptional focus on the client's needs and satisfaction in a wide variety of situations.

## IT Experience

Elim Park Baptist Home Inc., Cheshire, CT	<b>Network System Administrator</b>	09/2005 to present
eLatta LLC, Cheshire, CT	<b>Network Consulting Engineer</b>	07/2002 to present
Thermatool Corp., East Haven, CT	<b>Network Administrator</b>	10/1998 to 10/2001
	<b>Electro/Mechanical Designer</b>	12/1992 to 10/1998

## Recent Project Highlights

- Conducted surveys of operations to assess needs and identify high priority improvements. Key contact point for business continuity issues; and work closely with diverse business units nationally. As IT Liaison, contributed to the third-party business impact analysis workshops providing input on methods to best address issues impeding the development of individual business continuity and growth plans.
- Setup and installed Wi-Fi (Wireless Network) for both the Health Care and the administrative areas of a progressive company; Health Care and administrative access to be used on the Secure Network and Guest access to the Internet to be used on a separate VLAN (Virtual Private Local Area Networks) for security purposes and HIPAA compliance.
- Transitioned from One Communications to AT&T for Business phone service and Residential phone service for 500 DID (Direct Inward Dialing) numbers. Upgraded the Internet connection from 512Kbps to 3Mbps maximizing the speed of many new Internet based applications that are being used on a daily basis in a Health Care environment (i.e. HealthMAX for Rehabilitation, REPS for Marketing, Internet Learning Service, IVANS, etc.) to a six times faster connection rate.
- Updated Major Health Care accounting system to the latest MDS 3.0 standards enabling the Accounts Receivable Group to report to the proper governmental agency as required.
- Installed the Sendio ICE Box this is a Whitelist-Based system for SPAM filtering of email to the latest version, which at this time is Version 6.
- Prepared RFQs (Request for Quotes) for major technology infrastructure build-outs and refreshes.
- Installation of new Desktops, Laptops and Mobile Devices in a fast-paced, growing environment to keep up with the changing landscape of Health Care Industry.
- Created user documentation to assist in remote operation and troubleshooting.
- Run on a daily basis the Help Desk for standard operations encompassing all of the Computer equipment from Servers and Switches to Computers and Copiers/Printers/Faxes; including installation of updates and new software as required.
- Trained additional staff for the Help Desk operations with a successful outcome and improved customer service rates.

## Technical Certifications

Connecticut Computer Services Inc., Southington, CT

<b>Microsoft Certified IT Professional: Enterprise Administrator</b>	01/2010
<b>Microsoft Certified Technology Specialist: 3-Windows Server 2008, Windows 7</b>	10/2009-01/2010
<b>Microsoft Certified Systems Engineer</b>	10/2000
<b>Microsoft Certified Professional ID: 1598012</b>	10/1999

## Affiliations

**Former United States Marine**

Semper Fidelis, Always Faithful



Enterprise Administrator



Windows Server 2008 Network Infrastructure, Configuration  
Windows Server 2008 Applications Infrastructure, Configuration  
Windows Server 2008 Active Directory, Configuration  
Windows 7, Configuration

